

Part 573 Safety Recall Report

22V-052

Manufacturer Name : Porsche Cars North America, Inc.

Submission Date : FEB 02, 2022

NHTSA Recall No. : 22V-052

Manufacturer Recall No. : ANA2



Manufacturer Information :

Manufacturer Name : Porsche Cars North America, Inc.

Address : One Porsche Drive

Atlanta GA 30354

Company phone : 1-800-767-7243

Population :

Number of potentially involved : 1

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2021 Porsche Taycan

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : NR

Descriptive Information : The recall population was determined based on production records.

Production Dates : OCT 14, 2020 - OCT 14, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : On the affected vehicles, there is a possibility that the suspension alignment does not comply with the specifications. The result could be premature and uneven wear of the tires, which could lead to a decrease of traction.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The tires might suffer from premature and uneven wear which may lead to a decrease of traction. If the tires are worn to the point where carcass is visible, this may cause a puncture. This can lead to a loss of vehicle control and a crash without warning.

Description of the Cause : Incorrect setting of the camera measuring ranges in the axle setting device in production.

Identification of Any Warning that can Occur : The driver may notice abnormal noises and vibration. A potential loss of air pressure, is indicated by the Tire Pressure Monitoring System.

Involved Components :

Component Name 1 : Front and rear tires

Component Description : Tires are part of the wheel.

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : Dr. Ing. h. c. F. Porsche AG

Address : Porscheplatz 1

Stuttgart Foreign States 70435

Country : Germany

Chronology :

December 7, 2021, Porsche was informed that certain Taycan vehicles may have been produced with incorrect setting of the camera measuring ranges in the axle setting device in production. Subsequently, an investigation was carried out to identify possible consequential damage to the tires and whether complaints had already been received from the field.

In parallel, the affected vehicles had to be identified.

January 26, 2022: Porsche's Product Safety Committee determined that the affected vehicles may be not within specification regarding the suspension alignment and that a sudden loss of air pressure cannot be ruled out. The decision for a voluntary safety recall was made.

Description of Remedy :

Description of Remedy Program : The suspension alignment will be checked and adjusted if necessary. Furthermore the tires will be checked for premature and uneven wear due to a possible misalignment of the suspension and will be replaced if necessary. The owner's letter will not include a statement about customer reimbursement for pre-notification remedies as all of the affected vehicles are still covered under Porsche New Car Limited Warranty.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : The service provider for the axle setting device has corrected / readjusted the camera settings.

Recall Schedule :

Description of Recall Schedule : The dealers will be notified on 2/16/2022 and the customer notification will be begin on 4/1/2022.

Planned Dealer Notification Date : FEB 16, 2022 - FEB 16, 2022

Planned Owner Notification Date : APR 01, 2022 - APR 01, 2022

* NR - Not Reported